

Rackspace Technology AWS Health and Wellness Program Fitness Challenge Prize
OFFICIAL RULES

NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT WILL NOT INCREASE YOUR CHANCES OF WINNING.

THIS GIVEAWAY WILL BE GOVERNED BY U.S. LAW. OPEN TO US AND CANADIAN AWS SALES REPRESENTATIVES WHO ARE AT LEAST 18 YEARS OLD AND OF THE AGE OF MAJORITY IN THEIR COUNTRY AND STATE/PROVINCE OF RESIDENCE AT THE TIME OF ENTRY. DO NOT ENTER IF YOU ARE NOT ELIGIBLE.

VOID WHERE PROHIBITED BY LAW.

The Rackspace Technology™ AWS Health and Wellness Fitness Challenge Prize (“Giveaway”) is sponsored and administered by Rackspace US, Inc. (“Sponsor” and/or “Administrator”), 1 Fanatical Place, San Antonio, TX 78218.

1. **GIVEAWAY PERIOD:** The Giveaway begins at 5:00AM PST, on February 9, 2021 and ends at 11:59PM PST on March 2, 2021 ("Giveaway Period"). Administrator's computer is the Giveaway official clock.
2. **ELIGIBILITY:** The Giveaway is open to US and Canadian AWS Sales Reps, regardless of where they reside, who are at least eighteen (18) years old at the time of entry and of the age of majority in their state or province of residence (“Entrant”). Employees of Sponsor, Administrator and each of their respective subsidiaries, affiliates, shareholders, officers, directors, agents, representatives, and employees (collectively, “Sponsor Entities”), and their respective parent companies, affiliates, subsidiaries, franchisees, representatives, consultants, contractors, legal counsel, advertising, public relations, promotional, fulfillment, and marketing agencies, web site providers, and web masters (collectively, “Giveaway Entities”), and each of their immediate family members (e.g., spouse, parent, child, sibling, and their respective spouses and the “steps” of each, regardless of where they reside) and persons living in the same household of each, whether or not related, are not eligible to enter or win a prize.

Participation constitutes Entrant's full and unconditional agreement to these Official Rules and to Sponsor's and/or Administrator's decisions, which are final and binding in all matters related to this Giveaway. For purposes of the Giveaway, an Entrant's residential address and e-mail address will be the physical address and e-mail address submitted at the time of entry. Entrants will not be allowed to change their physical address or e-mail address. Winning a prize is contingent upon fulfilling all requirements set forth herein. Entrants and/or the potential winners may be required to provide proof of identification and eligibility as requested by Sponsor or Administrator.

3. **GIVEAWAY OVERVIEW:** To participate in the Giveaway an Entrant must follow the steps in Section 4 and as outlined at <https://raceroster.com/events/2021/39914/onica-and-aws-health-and-wellness-program> (“Onica & AWS Health & Wellness Program Fitness Challenge”) to register. The Giveaway prize drawing is for 1 Mirror from lululemon with 12 months

of MIRROR Membership (“Fitness Prize”). By registering for the Giveaway (as further described in Section 4), Entrants will be given the opportunity to participate in 3 fitness challenges Biking, Running, and Walking (the “Challenges”). **ALL WINNERS ARE DEEMED POTENTIAL WINNERS AND ARE SUBJECT TO VERIFICATION OF ELIGIBILITY. ENTRY DOES NOT IMPLY THAT YOU HAVE WON A PRIZE.** In the event that AWS Kickoff does not take place as scheduled, the Sponsor reserves the right to modify the Giveaway to ensure the Giveaway can be conducted as intended.

- 4. HOW TO ENTER:** During the Giveaway Period an Entrant must visit <https://raceroster.com/events/2021/39914/onica-and-aws-health-and-wellness-program> (“Onica & AWS Health & Wellness Program Fitness Challenge”) and register by submitting the information requested on the registration form, which may include, without limitation: their first and last name (initials are not permitted), ZIP/Postal Code, telephone number, date of birth, and confirmation that they have read and agree to be bound by these Official Rules.

Fitness Challenges

During the Giveaway Period, Entrants will be offered the opportunity to engage in the Challenges. The Entrant completing the greatest distance in each Challenge will be entered into the Fitness Prize drawing (“Eligible Entries”). In the event that multiple entrants tie for the greatest distance in a Challenge, all Entrants completing the greatest distance will be entered into the Fitness Prize Drawing. **Limit:** An Entrant may only register for each Fitness Challenge once. If more than one (1) registration is received from the same person, telephone number and/or e-mail address the entries may, at the Sponsor’s sole discretion, be disqualified. Entrants are prohibited from using more than one (1) e-mail address or multiple identities. If it is found or suspected that an Entrant is using more than one e-mail address or multiple identities to participate in the Giveaway, then that Entrant, in Sponsor’s sole discretion, may not be eligible to win a prize. Automated methods to participate in this Giveaway are prohibited and the use of any automated or computer system to participate is prohibited and will result in disqualification.

IMPORTANT: MESSAGE AND DATA RATES MAY APPLY IF AN ENTRANT PARTICIPATES IN THIS GIVEAWAY ON THEIR MOBILE DEVICE. NOT ALL MOBILE TELEPHONE/WIRELESS PROVIDERS CARRY THE SERVICE NECESSARY TO PARTICIPATE IN THIS GIVEAWAY. ENTRANTS SHOULD CONSULT THEIR WIRELESS PROVIDER’S PRICING PLANS. MOBILE ENTRY IS NOT REQUIRED TO ENTER OR WIN A PRIZE IN THIS GIVEAWAY. Normal Internet access and usage charges imposed by an Entrant’s internet service provider may apply.

- 5. RANDOM DRAWINGS:** On or about March 3, 2021, or in the event AWS Kickoff is postponed, one (1) day after the end of the Giveaway Period, the Administrator will randomly select: one (1) potential Fitness Prize winner from among all Eligible Entries.
- 6. General Conditions on Random Drawings:** Potential winners will be announced (first name, last initial, city and state of residence) via e-mail and on the registration page under the prizes tab. Posting of a potential winner on the registration page DOES NOT imply the potential winner is a verified winner. Each winner is considered a potential winner pending verification of eligibility and compliance with these Official Rules, as set forth in Section 7 of these Official Rules.

All random drawings will be conducted by the Administrator whose decisions are final on all matters relating to this Giveaway.

7. PRIZE, APPROXIMATE RETAIL VALUE (“ARV”), AND ODDS OF WINNING:

A. Fitness Prize (1): The Fitness Prize a Mirror by lululemon and 12 months of MIRROR Membership. The ARV of the Fitness Prize is USD\$1,963.

B. Total ARV: The total ARV of all available prizes in the Giveaway is USD \$1,963.

C. Odds of Winning: The odds of winning will be determined by the number of Eligible Entries received.

(1) **General Conditions on Prizes:** In no event will more prizes than are stated in these Official Rules be awarded. If, for any reason, more prize notifications are sent (or more claims are received) than the number of prizes offered, as set forth in these Official Rules, Sponsor reserves the right to award the intended number of prizes through a random drawing from among all eligible prize claims received. Limit of one (1) Fitness Prize. No prize substitution or exchange will be allowed, except by Sponsor, who reserves the right to substitute a prize of equal or greater value in case of unavailability of a prize or force majeure. Each winner shall be solely responsible for payment of any and all applicable federal, state, and local taxes for any prize won. All other costs and expenses not expressly set forth herein shall be solely the winner’s responsibility. The Giveaway Entities shall not be held responsible for any delays in awarding a prize for any reason. If after a good-faith attempt Sponsor is unable to award or deliver a prize, the prize may not be re-awarded

HOW TO CLAIM A PRIZE: Potential winners are subject to verification of eligibility and compliance with these Official Rules. The potential Fitness Prize winner will be notified by telephone and e-mail on or about March 3, 2021, or the same day as the Fitness Prize Drawing. Potential winner notifications will include instructions on how to claim a prize. If a prize is forfeited, the prize may be awarded to an alternate winner, selected in a random drawing from among all remaining Eligible Entries, as determined by Sponsor in its sole discretion. If, after a good-faith attempt, Sponsor is unable to award or deliver a prize, the prize may not be re-awarded. The Fitness Prize will be shipped by Mirror to the winner at the physical address (P.O. Boxes are not permitted) provided at the time of registration following verification of eligibility and compliance with these Official Rules. The Prize will only be shipped to addresses within the fifty (50) United States or District of Columbia or Canada. Any portion of a prize not accepted by a winner will be forfeited. The winner shall be solely responsible for payment of any and all applicable federal, state, provincial and local taxes for their prize won. All other costs and expenses not expressly set forth herein shall be solely the winner’s responsibility. Each prize will only be awarded to a verified winner.

Sponsor will attempt to notify the potential winner as set forth above, but Sponsor is not responsible for any undelivered e-mails, including without limitation e-mails that are not received because of a winner’s privacy or spam filter settings which may divert any Giveaway e-mail, including any winner notification e-mail, to a spam or junk folder. In the event the Prize is unclaimed, unredeemed, or returned as undeliverable it will not be awarded. The Prize is non-transferable and no prize substitution or exchange will be allowed, except by

Sponsor, who reserves the right to substitute a prize of equal or greater value in case of unavailability of the prize or force majeure, at Sponsor's sole and absolute discretion. Giveaway Entities shall not be held responsible for any delays in awarding the prize for any reason.

8. **LIMITATION OF LIABILITY:** By participating in this Giveaway, Entrants agree (and agree to confirm in writing if requested) that the Giveaway Entities, and each of their respective affiliates, subsidiaries, franchisees, representatives, consultants, contractors, legal counsel, advertising, public relations, promotional, fulfillment and marketing agencies, Virtual Booth providers, web masters, and their respective officers, directors, employees, representatives and agents ("Released Parties") are not responsible for: (i) lost, late, incomplete, stolen, misdirected, postage due or undeliverable e-mail notifications or postal mail; (ii) any computer, telephone, satellite, cable, network, electronic or Internet hardware or software malfunctions, failures, connections, or availability; (iii) garbled, corrupt or jumbled transmissions, service provider/network accessibility, availability or traffic congestion; (iv) any technical, mechanical, printing or typographical or other error; (v) the incorrect or inaccurate capture of registration information or the failure to capture, or loss of, any such information; (vi) any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, technical error, theft or destruction or unauthorized access to the Giveaway; (vii) any injury or damage, whether personal or property, to Entrants or to any person related to or resulting from participating in the Giveaway and/or accepting a prize; and (viii) entries that are late, forged, lost, misplaced, misdirected, tampered with, incomplete, deleted, damaged, garbled or otherwise not in compliance with the Official Rules. Further, the Giveaway Entities are not responsible for any unanswered or undeliverable winner notifications.

By entering the Giveaway, each Entrant agrees: (i) to be bound by these Official Rules, including entry requirements; (ii) to waive any rights to claim ambiguity with respect to these Official Rules; (iii) to waive all of their rights to bring any claim, action or proceeding against any of the Released Parties in connection with the Giveaway; and (iii) to forever and irrevocably agree to release and hold harmless each of the Released Parties from any and all claims, lawsuits, judgments, causes of action, proceedings, demands, fines, penalties, liability, costs and expenses (including, without limitation, reasonable attorneys' fees) that may arise in connection with: (a) the Giveaway, including, but not limited to, any Giveaway-related activity or element thereof, and the Entrant's Entry, participation or inability to participate in the Giveaway; (b) the violation of any third-party privacy, personal, publicity or proprietary rights; (c) acceptance, attendance at, receipt, travel related to, participation in, delivery of, possession, defects in, use, non-use, misuse, inability to use, loss, damage, destruction, negligence or willful misconduct in connection with the use of a prize (or any component thereof); (d) any change in the prizing (or any components thereof); (e) human error; (f) any wrongful, negligent, or unauthorized act or omission on the part of any of the Released Parties; (g) lost, late, stolen, misdirected, damaged or destroyed prizing (or any element thereof); or (h) the negligence or willful misconduct by Entrant.

If, for any reason, the Giveaway is not capable of running as planned, including due to the cancellation or postponement of AWS Kickoff, Sponsor reserves the right, at its sole and absolute discretion, to cancel, terminate, modify or suspend the Giveaway and/or proceed with the Giveaway, including the selection of winners in a manner it deems fair and reasonable, including the selection of winners from among eligible registrations and/or

entries received prior to such cancellation, termination, modification or suspension. In no event will more prizes be awarded than are stated in these Official Rules. In the event that, due to technical, typographical, mechanical, administrative, printing, production, computer or other errors, there are more winners than are stated in these Official Rules, a random drawing among the claimants will be held to determine the winners.

WITHOUT LIMITING THE FOREGOING, EVERYTHING REGARDING THIS GIVEAWAY, INCLUDING THE PRIZE, IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT

9. **DISPUTES, GOVERNING LAW AND VENUE:** THE GIVEAWAY AND ITS OFFICIAL RULES ARE GOVERNED BY, AND WILL BE CONSTRUED IN ACCORDANCE WITH, THE LAWS OF THE STATE OF TEXAS, AND THE FORUM AND VENUE FOR ANY DISPUTE SHALL BE IN SAN ANTONIO, BEXAR COUNTY, TEXAS. IF THE CONTROVERSY OR CLAIM IS NOT OTHERWISE RESOLVED THROUGH DIRECT DISCUSSIONS OR MEDIATION, IT SHALL THEN BE RESOLVED BY FINAL AND BINDING ARBITRATION ADMINISTERED IN ACCORDANCE WITH COMMERCIAL RULES OF THE AMERICAN ARBITRATION ASSOCIATION ("AAA RULES"). THE AAA RULES FOR SELECTION OF AN ARBITRATOR SHALL BE FOLLOWED, EXCEPT THAT THE ARBITRATOR SHALL BE EXPERIENCED AND LICENSED TO PRACTICE LAW IN TEXAS. THE ARBITRATION SHALL BE CONDUCTED BY ONE ARBITRATOR FROM AAA OR A COMPARABLE ARBITRATION SERVICE. THE ARBITRATOR SHALL ISSUE A REASONED AWARD WITH FINDINGS OF FACT AND CONCLUSIONS OF LAW. ALL PROCEEDINGS BROUGHT PURSUANT TO THIS PARAGRAPH WILL BE CONDUCTED IN THE CITY OF SAN ANTONIO. NEITHER PARTY NOR AN ARBITRATOR MAY DISCLOSE THE EXISTENCE, CONTENT, OR RESULTS OF ANY ARBITRATION UNDER THIS SECTION WITHOUT THE PRIOR WRITTEN CONSENT OF BOTH PARTIES. EITHER PARTY SHALL BE PERMITTED TO APPEAL THE FINAL AWARD UNDER THE AAA'S OPTIONAL APPELLATE ARBITRATION RULES IN EFFECT AT THE TIME THE DISPUTE OR CLAIM AROSE. GROUNDS FOR VACATING THE AWARD SHALL INCLUDE, IN ADDITION TO THOSE ENUMERATED UNDER THE FEDERAL ARBITRATION ACT, THAT THE ARBITRATOR COMMITTED ERRORS OF LAW THAT ARE MATERIAL AND PREJUDICIAL. THE APPEAL SHALL BE DETERMINED UPON THE WRITTEN DOCUMENTS SUBMITTED BY THE PARTIES, WITH NO ORAL ARGUMENT. AFTER THE APPELLATE RIGHTS DESCRIBED HEREIN HAVE BEEN EXERCISED OR WAIVED, THE PARTIES SHALL HAVE NO FURTHER RIGHT TO CHALLENGE THE AWARD. EACH ENTRANT AGREES THAT THE REMEDY FOR ANY CLAIM SHALL BE LIMITED TO ACTUAL DAMAGES, AND IN NO EVENT SHALL ANY PARTY BE ENTITLED TO RECOVER (AND HERBY WAIVES ALL RIGHTS TO CLAIM) PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING ATTORNEYS' FEES OR OTHER SUCH RELATED COSTS OF BRINGING A CLAIM, OR TO RESCIND THIS AGREEMENT OR SEEK INJUNCTIVE OR ANY OTHER EQUITABLE RELIEF. EXCEPT WHERE PROHIBITED, YOU AGREE THAT ANY AND ALL DISPUTES, CLAIMS AND/OR CAUSES OF ACTION ARISING OUT OF, OR CONNECTED WITH THE GIVEAWAY OR ANY PRIZE AWARD SHALL BE RESOLVED INDIVIDUALLY, WITHOUT RESORT TO ANY FORM OF CLASS ACTION.
10. **PUBLICITY:** EXCEPT WHERE PROHIBITED BY LAW, WINNERS GRANT TO SPONSOR AND ADMINISTRATOR (WHICH WILL BE CONFIRMED IN WRITING ON REQUEST OF SPONSOR), AND THOSE ACTING PURSUANT TO THEIR AUTHORITY, THE RIGHT AND PERMISSION TO PRINT, PUBLISH, BROADCAST, AND USE, WORLDWIDE IN ANY

MEDIA NOW KNOWN OR HEREAFTER DEVELOPED, INCLUDING BUT NOT LIMITED TO THE WORLD WIDE WEB, AT ANY TIME OR TIMES, EACH WINNER'S NAME, PORTRAIT, PICTURE, VOICE, LIKENESS, ENTRY, FOOTAGE (IF APPLICABLE) AND BIOGRAPHICAL INFORMATION FOR ADVERTISING, TRADE, AND PROMOTIONAL PURPOSES (INCLUDING THE ANNOUNCEMENT OF HIS OR HER NAME ON TELEVISION OR RADIO BROADCAST) WITHOUT ADDITIONAL CONSIDERATION, COMPENSATION, PERMISSION, OR NOTIFICATION.

11. **PRIVACY:** By entering this Giveaway, Entrant acknowledges their understanding that they are providing information to the Sponsor. Information submitted to Sponsor by any Entrant is subject to Sponsor's Privacy Policy located at <https://www.rackspace.com/information/legal/privacycenter> . If you are selected as a winner, your information will be included in a publicly-available winners' list.
12. **REPRESENTATIONS AND WARRANTIES:** By entering this Giveaway, Entrant represents and warrants that: (i) any information supplied by Entrant (including personally identifiable information) is accurate; (ii) Entrant has the right to provide such information to Sponsor and to grant the consents to use such information as provided herein; (iii) use of such information by Entrant or by Sponsor in the Giveaway, as described in these Official Rules or for other promotional purposes will not violate the rights of Entrant or any third party; and (iv) that Entrant is at least eighteen (18) years of age or older and of the age of majority in Entrant's state or province of residence, as defined in Section 2.
13. **GENERAL:** Any attempted form of participation in this Giveaway other than as described herein is void. Sponsor and Administrator reserve the right to disqualify any Entrant found or suspected, in their sole and absolute discretion, to be tampering with the operation of the Giveaway; to be acting in violation of these Official Rules; or to be acting in an unsportsmanlike, disruptive, and/or dishonest manner or with the intent to disrupt the normal operation of this Giveaway. Any attempted form of participation in this Giveaway other than as in these Official Rules is void. If it is discovered that a person has registered or attempted to register more than once using multiple phone numbers, e-mail addresses, residential addresses, multiple identities, IP addresses, use of proxy servers, or like methods, all of that person's entries will be declared null and void and that person will not be awarded any prize that they might have been entitled to receive. Any use of robotic, automatic, macro, programmed, third party or like methods to participate in the Giveaway will void any attempted participation effected by such methods and the disqualification of the individual utilizing the same. Entrants and/or potential winners may be required to provide proof of identification and eligibility as required by Sponsor or Administrator. In the event of a dispute as to the identity of a winner, the winning entry will be declared made by the authorized account holder of the e-mail address submitted on the registration form associated with such entry. "Authorized account holder" is defined as the natural person who is assigned to an e-mail address by an Internet access provider, online service provider or other organization (e.g., business, educational institution) that is responsible for assigning email addresses for the domain associated with the submitted email address. Each Entrant may be required to show proof of being an authorized account holder. **CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE GIVEAWAY IS A VIOLATION OF CRIMINAL AND CIVIL LAWS.**

SHOULD SUCH AN ATTEMPT BE MADE, THE SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES OR OTHER REMEDIES FROM ANY SUCH PERSON(S) RESPONSIBLE FOR THE ATTEMPT TO THE FULLEST EXTENT PERMITTED BY LAW.

If any provision of these Official Rules or any word, phrase, clause, sentence, or other portion thereof should be held unenforceable or invalid for any reason, then that provision or portion thereof shall be modified or deleted in such manner as to render the remaining provisions of these Official Rules valid and enforceable. The invalidity or unenforceability of any provision of these Official Rules or the prize documents will not affect the validity or enforceability of any other provision. No Entrant shall have the right to modify or amend these Official Rules. Sponsor's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision and such provision shall remain in full force and effect. All registrations, Square selections, and/or materials submitted become the property of Sponsor and will not be returned. In the event of any conflict with any Giveaway details contained in these Official Rules and Giveaway details contained in any promotional materials (including but not limited to point of sale, television and print advertising, promotional marketing, and other promotional media), the details of the Giveaway as set forth in these Official Rules shall prevail.

- 14. WINNERS LIST:** For a list of winners, interested individuals should mail a self-addressed stamped business envelope to: Rackspace, Attn: AWS Health and Wellness Program, 1 Fanatical Place, San Antonio, TX 78218. Winners List requests must be received no later than April 3, 2021

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